Griffin Pest Solutions, Inc.
2700 Stadium Dr
Kalamazoo, MI 49008
888-547-4337
www.GriffinPest.com

Welcome to Griffin Pest Solutions, Inc.

Our goal is to provide your staff and customers with world-class pest management service.

Please use the following points of contact to ensure that your needs are met promptly.
Email: **Dispatch@griffinpest.com**
Phone: **888-547-4334** (Please use for all emergency situations to confirm there were no "internet" or "email handling" errors or time delays.)

Contact Center
Our customer service agents are trained to communicate with our clients in their preferred method. Telephone 888-547-4334 website livechat at www.GriffinPest.com dispatch@griffinpest.com

24/7 Emergency Call Response & Dispatch - *Additional charges may apply
Our call center is monitored day & night, 365 days a year, so customers can get the help and answers they need, when they need them. (Again, please use our 888-547-4334 number in emergencies.)

Appointment Notification
We have multiple ways of notifying you of your upcoming appointments:

- Our email notifications include the service technician's photo
- Our phone messages are delivered a week and day before your next appointment
- We can notify multiple individuals at the same time for the same appointment

Premium Portal

- Our premium portal allows customers with multiple sites to access reports, service tickets, work history, pesticide usage logs, station activity logs, etc…easily at https://secure.griffinpestsolutions.com/
- We also generate pest management reports on a quarterly basis for designated recipients.
- Deficiencies and alert thresholds are also generated and automatically emailed to account contacts at pre-assigned levels.

Community Activism

- Our website and blog articles offer customers and community members valuable items of interest regarding public health, food supply safety, pests, pesticides, and pest management.
- We routinely provide training, free of charge, to community centers, government agencies, non-profit agencies, and school systems.
- You can find free training webinars to assist you, your staff, and your customers on our website.